



## IMPORTANT NOTICE FOR CHEQUE FRAUD PROTECTION CUSTOMERS REGARDING A POTENTIAL CANADA POST SERVICE INTERRUPTION

Dear Valued Business Customer:

At TD Commercial Banking we value your business and are committed to informing you about matters affecting your accounts and services. I am writing to let you know that after May 24, 2011 there may be a Canada Post service interruption. Although considered unlikely, if a disruption occurs we will continue to process items for your Cheque Fraud Protection ("CFP") Service but accommodations will be necessary.

### What this means for your business

Your DVD ROMs and reconciliation packages (if you are subscribed to Reconciliation) ordinarily delivered to you through Canada Post for our CFP Service will be stored at a secure location until mail service resumes. **Once in storage, these items will be inaccessible for the duration of the service interruption.** When the service interruption is over, we will work with Canada Post to mail the material on a first in first out basis.

If you prefer to have your reconciliation package temporarily couriered to you during the service interruption, as an alternative to storage, please call Cash Management Support at 1-800-668-7328 by **May 6<sup>th</sup>, 2011**. You will be asked to provide courier information, including a courier account number for billing purposes.

Kindly share this information with those who deal with our CFP Service at your company. If you have any questions or concerns not addressed in this notice, please contact your relationship manager or our Cash Management Support line at 1-800-668-7328.

Sincerely,

A handwritten signature in black ink, appearing to read 'Dennis Parker'.

Dennis Parker  
AVP Business Banking  
Cash Management Services

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